

# HARNED DURHAM

PROPANE • OIL • HVAC ENERGY



## The "All-In-One" Comfort Zone Plan: \$399/Year\*

The Comfort Zone Plan can give you peace of mind that **ALL** of your heating, cooling, and water heating needs will be met all year long, no matter the season or the reason. Rather than having separate plans, our premium plan provides coverage for all of the heating and cooling equipment in your home.

### 24-Hour Emergency Service

For major home emergencies.

**No Response Fee!**

### Priority Air Conditioning Service

7 days a week from 7:00AM to 4:30PM.

**No Response Fee!**

### Equipment Replacement Allowance

Up to \$500 for the replacement of equipment. Amount towards replacement varies based on equipment installed.

### Annual Maintenance For All Heating and Cooling Equipment

Receive up to 4 hours of maintenance for your heating and cooling equipment. We require all maintenance to be performed in one appointment. If maintenance exceeds 4 hours, the contract labor rate will be applied to any overage.

### 15% Discount on Parts and Labor

Discount applies to equipment covered under plan.

\*High Efficiency Kit Not Included. 15% discount available for additional service plans purchased. Discount does not apply to Comfort Zone Plans.

## Heating Oil Plans:

A clean oil furnace or boiler can save you money and extend the life expectancy of your equipment. Protect your equipment with a service plan that fits your budget.

### GOLD PLAN

**\$479/Year**

(BOILERS ONLY)

**Auto Delivery \$449/Year\***

**Gold Plan Parts & Labor listed on back are 100% covered.** Includes additional Gold Plan parts specific to boilers

**24-Hour Emergency Service**  
**No Response Fee!**

**Includes an Annual Boiler Cleaning**

**15% Discount on Additional Parts and Labor** not already covered by the Gold Plan.

### SILVER PLAN

**\$409/Year**

**Auto Delivery \$379/Year\***

**Silver Plan Parts & Labor listed on back are 100% covered.**

**24-Hour Emergency Service**  
**No Response Fee!**

**Includes an Annual Furnace/Boiler Cleaning**

**15% Discount on Additional Parts and Labor** not already covered by the Silver Plan.

### BRONZE PLAN

**\$319/Year**

**Auto Delivery \$289/Year\***

**24-Hour Emergency Service**  
**No Response Fee!**

**Includes an Annual Furnace/Boiler Cleaning**

**15% Discount on Parts and Labor** Applies to equipment covered under plan.



\*Auto Delivery discount applies to Harned Durham Energy oil only.

## Gas Plan: **\$259/Three Years\***

Our Propane and Natural Gas Plans will ensure that your unit\*\* receives the maintenance it requires. A clean system is able to operate efficiently, which will reduce energy waste and high utility bills.

### Includes One Cleaning Per Term

- Keeps the system running cleaner
- Reduces unexpected service calls
- Increases the efficiency of your unit
- Saves you money on fuel
- Prolongs the life of your heating system

### • 24-Hour Emergency Service

#### • No Response Fee!

• No matter the season, we'll be there for emergencies.

### • 15% Discount on Parts and Labor

*\*High Efficiency Kit Not Included \*\*High Efficiency Gas Units require an annual cleaning, for an additional cost. During a cleaning, our technician can verify whether the system is a standard gas unit or a high efficiency gas unit.*

## High Efficiency Gas Plan: **\$189/Year\***

This plan serves to increase the longevity of your gas or propane system. The recommended annual maintenance included in this plan will keep the unit running efficiently to reduce monthly bills, sustain proper function, prevent future repairs and protect your investment. *\*High Efficiency Kit Not Included*

- **Efficiency Tune Up**
- **Priority Service**
- **15% Discount on Parts and Labor**

## Heat Pump Plan: **\$189/Year**

Our Heat Pump Plan can help your equipment achieve high operating efficiency. Our technician will inspect and tune up the system for better performance throughout the year.

- **Efficiency Tune Up**
- **Priority Service**
- **15% Discount on Parts and Labor**

## Water Heater Plan: **\$99/Year**

Protect your hot water system with an affordable water heater service plan. The benefits of regular maintenance will add longevity to your equipment and this plan provides priority service and discounts.

- **Efficiency Tune Up**
- **Priority Service**
- **15% Discount on Parts and Labor**

## Air Conditioning Plan: **\$169/Year**

Don't let your cooling system let you down during the warmest days of the summer. Our priority service, seven days a week from 7:00am to 4:30pm, will guarantee that our technicians can be there for you.

- **Efficiency Tune Up**
- **Priority Service**
- **15% Discount on Parts and Labor**

### PARTS COVERED IN BOTH GOLD & SILVER PLANS

#### CONTROLS

Aquastat  
 Cad Cell Control  
 Circulator Control (1 Zone Only)  
 Combination Control  
 Emergency Switch  
 Fuses at Unit  
 High Limit Control  
 Low Limit Control  
 Pressuretrol Control  
 Primary Control  
 Reverse Aquastat  
 Stack Control  
 Thermostat  
 (Non-Programmable)  
 Triple Aquastat  
 Electronic Control Boards  
 (50% Coverage)

#### BURNER PARTS

Burner Blast Tube  
 Burner Coupling  
 Burner Flange Gasket  
 Burner Motor  
 Transformer Leads  
 Cad Cell Assembly  
 Cad Cell Eye  
 Delayed Oil Valve  
 Delayed Oil Valve Coil  
 Electrodes  
 Ignition Transformer  
 Low Voltage Transformer  
 Nozzle  
 Nozzle Adapter & Line

#### WARM AIR SYSTEMS

Air Filter (1 Per Year)  
 Blower Belt  
 Blower Motor (Max 1/2 HP)  
 Blower Pulley  
 Fan Control  
 Limit Control

#### FUEL SUPPLY PARTS

Firematic Valve  
 Flare Fittings  
 Fuel Filter Cartridge & Filter  
 Complete  
 Fuel Pump  
 Fuel Pump Bleeder  
 Fuel Pump Seal  
 Fuel Strainer  
 Oil Line Fittings  
 Exposed Oil Line  
 Smoke Pipe (Max 8" Round)  
 Draft Regulator (Max 8" Round)

#### HOT WATER SYSTEM

Bearing Assembly  
 Main Circulator Complete  
 Main Circulator  
 Main Coupling  
 Main Impeller  
 Main Motor  
 Main Motor Mounts  
 Main Wicking

#### ADDITIONAL PARTS COVERED UNDER THE GOLD PLAN

Air Out Air Vent (at boiler)  
 Automatic Water Feeder  
 Baffle  
 Back Flow Preventer  
 Boiler Valves  
 Circulators (Limit 4)  
 Defuser  
 Expansion Tank  
 Extrol Tank  
 Feed Valve  
 Flow Valve  
 Gauge Glass (Steam)  
 Low Water Cut-off (Switch Only)  
 Mixing Valve  
 Purge Valve  
 Pyrostat  
 Relief Valve  
 Tank Gauge  
 Temperature Gauge  
 Zone Valve Complete (Limit 4)  
 Zone Valve Motor (Limit 4)  
 Zone Valve Relay (Limit 4)  
 Zone Valve Stem (Limit 4)



**We kindly request a phone call or email to our service department 48 hours PRIOR to your scheduled service/maintenance appointment to avoid a \$35 cancellation fee.**